

Configuring a Wyse terminal from an AP office for use at home

Last updated 3/24/2020

If you do not have a userid/password that was specifically issued to you to setup your Wyse, you cannot complete these steps and you should contact helpdesk. Your own userid/password will NOT work in steps 6.b. and 6.c.

1. Follow the instructions in document "Wyse-and-monitor-setup.pdf" on how to physically setup your Wyse terminal.
2. Power everything on
3. Click on DESKTOP, then Shutdown. Check the box for 'Restart' and 'Reset to factory' and OK. The Wyse will restart.
4. The Wyse should be configured for one of these time zones: AZ, CST, EST, MST, MDT, PST
5. Click DESKTOP → System Set up → Central Configuration
6. General tab:
 - a. File Servers/Path = wyseftp.ap-gateway.com/Emergency/[yourtimezone]/wyse (for example wyseftp.ap-gateway.com/Emergency/EST/wyse)
 - b. Username = [Will have been given to you by your supervisor or via a ticket]
 - c. Password = [Will have been given to you by your supervisor or via a ticket]
7. Click OK
8. Click on DESKTOP, Shutdown and select 'Restart'
9. If successful, you will see the AP login screen.